

VERY IMPORTANT MUST READ

RECYCLING & SOLID WASTE SERVICES FOR MORGAN COUNY

1316 Industrial Drive SE Hartselle, Alabama 35640

(256) 773-3887 Office (256) 773-4113 Fax 1-800-847-3750 Email: mcrecycling@.morgan.al.us Follow us on Facebook

TRASH CARTS ARE THE PROPERTY OF MORGAN COUNTY ENVIRONMENTAL SERVICES. IT IS THE HOME OWNER/LANDLORD/RENTER'S RESPONSIBILITY TO READ AND COMPLY WITH THE FOLLOWING INSTRUCTIONS. NOT FOLLOWING THE INSTRUCTIONS LISTED, COULD RESULT IN THE HOMEOWNER/LANDLORD/RENTER BEING CHARGED FOR THE REPLACEMENT AND/OR REPAIR OF MORGAN COUNTY PROPERTY.

Please follow us on our Facebook Page for the most current information available regarding route changes, inclement weather and holiday schedules. We run on schedule every holiday with the exception of Thanksgiving and Christmas Day and we will run one day late.

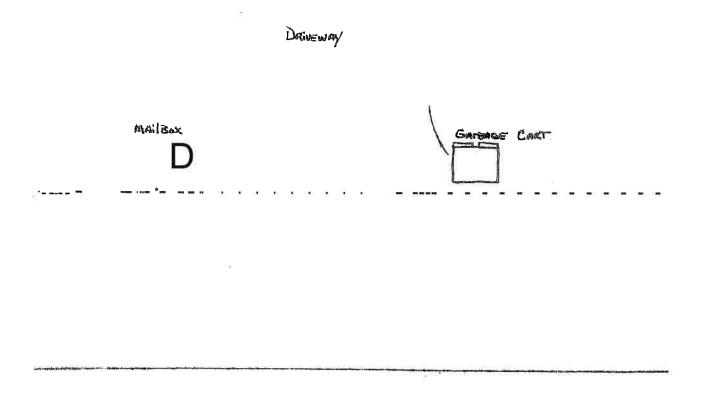
Following these instructions will help insure proper, safe and timely service:

- 1. CARTSMUSTBEPLACED ON THE SIDE OF THE PAVEMENT FOR PICK-UP BY 6:00 AM ON THE SCHEDULED COLLECTION DAY. (CARTSMUSTBEPLACED RIGHTNEXT TO THE PAVEMENT. IF THE CART IS PLACED TOO FAR OFF THE ROAD, THE AUTOMATED ARM CAN NOT REACH IT FOR PICK-UP. (IT IS NOT THE RESPONSIBILITY OF THE SANITATION WORKERS TO MOVE CARTS THAT ARE IMPROPERLY PLACED IN ORDER TO COMPLETE TRASH COLLECTION.)
- 2. CARTSMUSTBEATLEAST (4') FOUR FEET AWAY FROM ANY OBJECT, IN ORDER TO COMPLETE TRASH COLLECTION AND PROTECT PROPERTY.
 - EXAMPLE: OTHER CARTS, MAILBOX, MARKERS, FENCSE, ECT. (CARTS MUST BE (10') TEN FEET FROM ANY PARKED VEHICLES.)
- DO NOT PLACE ANY TRASH/GARBAGE AROUND THE CART. (THE EXTRA WILL NOT BE PICKED UP AND WILL OBSTRUCT THE ABILITY TO EMPTY THE MORGAN COUNTY CART.)
- 4. <u>ARROWS ON THE LID OF THE CART MUST BE FACING THE ROADWAY</u>. (HANDLES AND WHEELS MUST BE ON THE HOUSE SIDE.) THE CART CAN NOT BE PICKED-UP IF TURNED AROUND BACKWARDS. THIS COULD RESULT IN DAMAGE TO THE CART AND SCATTERED GARBAGE.
- 5. CARTS CANNOT BE TURNED SIDEWAYS. {THIS COULD CAUSE CART DAMAGE.)
- 6. ONE GARBAGE CART IS PROVIDED TO EACH HOUSEHOLD, AT NO CHARGE. EXTRA CARTS ARE AVAILABLE FOR AN ADDITIONAL \$4 PER MONTH. CALL OUR OFFICE FOR MORE INFORMATION ABOUT GITTING AN EXTRA CART OR VISIT OUR WEBSITE AT www.co.morgan.al.us UNDER DEPARTMENTS & SERVICES, CLICK ENVIRONMENTAL SERVICES, CLICK, THE ADDITIONAL CART APPLICATION TAB. THE FORM CAN BE FAXED, E-MAILED OR POST MAILED. THE UTILITY COMPANY ACCOUNT NUMBER IS REQUIRED TO SET-UP BILLING.
- 7. MORGAN COUNTY CARTS ONLY WILL BE PICKED UP FOR SANITATION SERVICE. (NO PERSONAL CARTS OR OTHER CARTS OF ANY TYPE, ETC.) THE CARTS WE PROVIDE ARE SPECIFICALLY DESIGNED TO WITHSTAND THE FORCE OF THE MECHANICAL GRIPPER AND LIFTING ARM ON OUR COLLECTION VEHICLES.

COMMON QUESTIONS:

When do I place my trash cart at curbside?

- The carts should be placed at the curb no later than 6:00 A.M. on your scheduled collection day to ensure that it is picked up. Failure to put the cart out in time for pick-up could result in delay of trash service until the following week's collection schedule. Call the office for more information.
- Do not count on a regular time schedule during the day for pick-up. Trucks break down and other drivers may have to fill in at a different time of day, but every effort will be made to provide service as soon as possible.
- HOLIDAY SCHEDULE-Thanksgiving and Christmas (*Thanksgiving and Christmas* are the only holidays that the schedule for trash service is affected) If your regular pickup day is on or after those days, we will be one day late for collection. (If in doubt, call our office or check our Facebook Page)
- Trash service runs on schedule on all other days and holidays. Please set your trash out on the regular scheduled pick up day, by 6:00 A.M.
- Proper position is imperative when placing your container out for collection.



What kind of refuse can I put in the trash cart?

- Household trash/garbage ONLY.
- We ask that you please bag all garbage for litter control and sanitation reasons. Bagging all garbage will prevent spillage. HELP KEEP YOUR NEIGHBORHOOD CLEAN!
- If one trash cart is not enough to fit your household needs, an extra trash cart can be requested for an additional fee of \$4 per month. For more information call 256-773-3887 or go to www.co.morgan.al.us under Departments & Services, click Environmental Services, then click, the additional cart application tab. The form can be faxed, emailed or post mailed. The utility company account number is required to set-up billing.
- All pet waste MUST be bagged, for sanitation and to prevent odor.
- DIABETIC! Please put syringes, hypodermic needles in a two liter coffee can with a lid. FOR SAFETY REASONS,
 DO NOT PUT IN GARBAGE LOOSE!
- DO NOT put yard debris, rocks, dirt, building and construction debris, hot or flammable items, hazardous material, or chemicals in your trash cart.

CHEM-COLLECTION DAY IS THE 2nd SATURDAY OF EACH MONTH, 9 A.M. TO 12 NOON. 1802 CENTRAL PARKWAY S.W., DECATUR.

Decatur City Public Works offers Chem-Collection Day, once a month, at the public works building, 1802 Central Parkway S.W., Decatur. Hazardous chemicals, wet paint, motor oil, batteries, etc. may be dropped off there. **For more information call 256-341-4740.**

What are my options for large items that will not fit in the container?

- Do not overfill or lean anything against the cart. Everything must be inside the cart. Do not overfill the cart
 to the extent the lid will not close. If the lid is not closed, garbage may spill as it is emptied. If this occurs,
 the property owner is responsible for clean-up. Cut up cardboard before placing it in the cart or take it to
 one of our many recycling locations across the county.
- County Commissioners offer clean-up during the spring and fall each year, for items that are not picked up by the regular route trucks. Call our office, check our Facebook page or watch the newspaper for specific information.
- Large items may also be disposed of, year round for a fee at the Decatur/Morgan County landfill located on Hwy 20 West, Decatur, at the County Line. Hours of operation are, Monday-Friday 6:00 to 4:00 and Saturday 7:00 to 11:30. For additional information
 Call 256-341-4993.

What if my trash cart is stolen or destroyed?

- The trash carts belong to Morgan County, and we expect our residents to take reasonable care of this property. Please do not paint, mutilate, alter or modify the container in any way. Please do not put hot ashes or hot coats into the cart. If the cart is damaged due to abuse, the resident is responsible for replacement at a cost of \$50 per cart.
- If it is deemed that the County damaged your cart on collection day, it will be replaced at no cost. Please report the issue to schedule replacement.
- If the trash cart is stolen on the scheduled collection day, the resident is required to file a theft of property report with the Sheriff's Department. A printed copy of the actual theft report and proof of residence, must be provided to Morgan County Environmental to get a replacement.
- Landlords/Property Managers are responsible for each rental property address. If carts are stolen or damaged by tenants the replacement fee is \$50 per cart and must be paid in advance of replacement.

NOTE: We are restricted from picking up any other type of trash receptacles. We are only allowed to pick up the carts we issue, that are designed specifically for our equipment.

What happens when a household moves/vacates the property?

- The carts are issued to an address and <u>must NOT be removed from the premises.</u> If moving, please call
 our office at 256-773 3887, to have the container picked up. The new resident must request a replacement
 cart, once the utilities have been transferred or re-activated.
- Landlords/Property Managers are responsible for the carts issued to each individual rental property. If lost, stolen or destroyed the replacement cost is the landlord's responsibility to pay \$50 per cart to be replaced.

Recycling

- Recycling is available at several different sites located throughout the county. For locations call 256-773- 3887 or visit our website <u>www.co.morgan.al.us</u> under Departments & Services, click on Environmental Services.
- Electronics recycling is available at 1316 Industrial Drive SE, Hartselle. We accept computers, monitors, cell phone, printers, etc. Gates are open Tuesday-Friday 7:00 A.M. to 3:00 P.M.
- Follow us on Facebook for up to date recycling information.

Sanitation Fees

Alabama law states that each occupied residential property must be charged for sanitation, even if the service is not utilized. Those who wish, may apply at the Morgan County Health Department to see if they possibly qualify for an exemption.

FOR ANY ADDITIONAL QUESTIONS OR CONCERNS ABOUT SANITATION SERVICES:

Call: Morgan County Environmental Services at <u>256-773-3887</u>.

Office hours: Monday-Thursday 7:00 A.M. to 4:00 P.M. Closed on Friday.

Dumpster service is available. Call 256-773-3778 for pricing and availability.

We service approximately 20,000 customers weekly and 5000 customers daily. The drivers are on a very tight schedule. For this and safety reasons, they are not allowed to get out of the vehicle. We humbly ask that you have consideration and respect for your sanitation workers and the services provided.

